

Understanding your Adams REC bill

What is a kilowatt hour? What are the charges listed on my monthly electric bill and why am I paying them? It's important for members of Adams Rural Electric Cooperative to understand their monthly electric bill and know where to look to find important information.

The first thing to look for when you receive your bill is the **total amount due** and the **due date**, which can be found here.

Before we explore the first chart, let's first define what a **kilowatt hour (kWh)** is. A kWh is a unit of measurement that indicates the amount of electricity consumed over a one-hour period and is recorded by an electric meter. One kWh is equal to the amount of energy used by a 1,000-watt appliance running for one hour.

This chart offers a **side-by-side visual of your usage** from this billing cycle compared with the last billing cycle. Below this chart, members can view their **most recent payments** and other **important messages from Adams REC**, including closures, rate increases, co-op events, programs, and more.

In the Current Charges Detail section of your bill, **members can find an itemized breakdown of their bill**, including:

- The **facilities charge** ensures reliable service is available to members when they need it most.
- The **distribution charge** covers the day-to-day cost of operating the co-op, including right-of-way clearing, line maintenance, outages, pole changes, vehicle maintenance, billing, and labor. The Ohio KWH Consumption Tax is also included in this charge.
- The **generation & transmission charge** is determined by Buckeye Power, which owns and operates the power generation facilities that produce the electricity delivered to your homes and the homes of all electric cooperative members in Ohio. This charge is what it costs each month for the co-op to get the electricity to our system and can vary month-to-month.
- The **load management credit** is applied to members' bills who participate in the co-op's load management programs, which help us manage electric usage on the hottest and coldest days of the year.

YHRR

ADAMS RURAL ELECTRIC COOPERATIVE INC.
PO Box 247
West Union OH 45693-0247
A Touchstone Energy® Cooperative

Hours: 7:30 am to 4:00 pm M-F
www.adamsrec.com
TO REPORT OUTAGE: 544-2305 (local) or 800-283-1846
Questions: 544-2305 (local) or 800-283-1846

1712 0 AV 0.545 5 1712
STEVE HOOP C-5
1390 STEAM FURNACE RD
PEEBLES OH 45660-9738

Billing Date 02/05/2025
Account Number 935000005
Amount Due 227.29
Payment Due 02/20/2025

SERVICE ADDRESS: 1390 STEAM FURNACE SERVICE DESCRIPTION: HOUSE
METER # 82244214 RATE A CYCLE 1 FROM 12/31/24 TO 01/31/25 DAYS 31 PREVIOUS 13936 PRESENT 15191 MULT 1 KWH 1255 DEMAND 0.000

Activity Since Last Billing

Previous Balance	249.47
Payment	-249.47
Total Previous Balance	0.00

Message from Adams Rural Electric

January Generation and Transmission Charge Rate is \$0.116056 per kWh.
The office will be closed on Monday, February 17, 2025 in observance of Presidents' Day.

Current Charges Detail

Facilities Charge	34.00
Distribution Charge	49.64
Generation & Transmission Chg	145.65
Load Mgmt Credit	-2.00
Total Current Charges	227.29
Total Previous Balance	0.00
TOTAL DUE	227.29

Please Return This Stub With Your Payment
Checks Are Processed Electronically

ADAMS RURAL ELECTRIC COOPERATIVE INC.
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Account Number: 935000005
Account Name: STEVE HOOP
Service Address: 1390 STEAM FURNACE
Member Phone: (937) 587-2161

Please indicate change of address/phone number here.

Due Date 02/20/2025
Total Due 227.29
Total Due After 02/20/2025 240.93
A 6% penalty is charged if not paid by 02/20/2025.

Adams Rural Electric Cooperative, Inc.
PO Box 247
West Union OH 45693-0247
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94093500000500000227290000000000000000022729000000240932

This is a sample bill with sample rates. Rates are subject to vary by members' individual accounts.

Flip the page for additional information on your Adams REC bill!

Back of your Adams REC bill

The back of your monthly Adams REC bill includes helpful information on the many ways you can pay your bill, take advantage of our account management programs, and stay safe during a power outage.

It is always our goal to provide our members with reliable, affordable electric service. As part of our commitment to having transparent communication with members, we also must inform them when their account may go to collections and is at risk of being disconnected due to going unpaid.

Adams REC offers members **several convenient ways to pay their bills**, including:

- With SmartHub, our free, online account management system
- Calling our automated, 24/7 payment system at 833-421-0975
- Enrolling in automatic bill payments or online bill payments
- Visiting a participating retail store or bank to use our cash bill-pay service
- Removing the payment stub at the bottom of your bill and dropping it in the payment box at our office.

Members having trouble paying their bill can also take advantage of economic assistance programs.

One of our top priorities is keeping our members and communities safe. In the event of a power outage, members can follow these simple tips to help Adams REC restore power quickly to their home or business.

Billing and Collections

1. The bill is due and payable upon receipt because it is for electric service already provided.
2. If your account is past due, payment must be received in full or arrangements made prior to the due date. If not, a collection visit to your service will be made at an additional fee.
3. Service will be disconnected if you fail to respond with payment or contact the office.
4. Disconnected services must pay the balance in full, including reconnection fees and security deposits before service will be reconnected.

Paying Your Bill

There are 7 ways to pay your bill.

1. **Pay by Mail** – Mail payment and bottom portion of the bill in return envelope. Please allow time for payment to be received by due date. Write your account number on the check/money order. Do not mail Cash.
2. **Pay in Person** – Payment can be made in person at the office during normal business hours. (Closed for Holidays.)
3. **Pay at the Bank** – Payment can be made at these banking offices:
First State Bank – Adams, Brown, and Highland County
National Bank of Adams County – West Union
The banks will not accept payments past the due date.
4. **Automatic Bank Draft** – Your payment can be drafted from your checking/savings account. You will receive a monthly statement and your payment is always on time. Please call the office for more information.
5. **Pay Online** – Pay online at www.adamsrec.com.
6. **Pay by Telephone** – Payment can be made by calling our office or the 24 hour payment hotline at 1-833-421-0975.
7. **Drop Box** – There is a 24 hour drop box available to the left of the office building entrance. Do not put cash in drop box.

Visa, Mastercard, and Discover Accepted

Economic Assistance

If you are unable to meet the obligation of your electric bill due to an economic hardship, please contact one of the following economic assistance agencies provided under Ohio law to see if you are eligible for economic assistance in this matter:

1. **Home Energy Assistance Program (HEAP)** – 1-800-282-0880 or the Local Community Action Agency Office in your county.
2. **Local County Welfare Program** – Local County Office.

Power Outages

Follow these steps during a power outage:

1. Check your breakers and fuses. Make sure the problem is not within your electrical system.
2. Check with your neighbors to see if their power is off.
3. Report the outage immediately if you believe the trouble is on Adams REC lines.

Never go near fallen power lines! Call to report outages and down lines.

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pages/retailers



799366433650003709409350000056

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/ereceipt.

DOLLAR GENERAL

FAMILY DOLLAR



This is a sample bill with sample rates. Rates are subject to vary by members' individual accounts.

Adams Rural Electric Cooperative has and always will remain focused on providing excellent, safe, and reliable service to the nearly 8,000 members it serves across Adams, Brown, Highland, Pike, and Scioto counties. Since 1940, our co-op has been owned and operated by you, our members, and is proud to provide at-cost electricity to you and your neighbors.

Have more billing questions? We're here to help! Give us a call at 937-544-2305.



**ADAMS RURAL ELECTRIC
COOPERATIVE, INC.**

Your Touchstone Energy® Cooperative