



MESSAGE FROM THE GENERAL MANAGER

BEING PREPARED

In every business, there exists a need for speedy recovery from various disasters. Acts of God and man-made disasters have been known to cripple or destroy business functions and even entire organizations. Several types of disasters can occur that threaten our ability to provide service to our members. Fire, tornado, severe weather (such as lightning, strong winds or ice) can be damaging not only to our facilities in the field, but also to our office and warehouse complex, and all of our substations.

Given the cooperative's natural exposure to weather related outages, and some can be quite extensive, we have a mitigation plan in place.

This mitigation plan, or Emergency Restoration Plan (ERP) as we call it, contains a massive amount of information to assist in getting or keeping business functions running during any incidents. The ERP allows us quick access to information about everyday business systems. The plan contains vendor information pertaining to billing, metering, mapping, communication radios, and various other systems. It also contains information on fuel suppliers, crane services, and other out of the ordinary information that may be needed during a disaster. It even includes information about where we could temporarily relocate our facilities

if our building was destroyed, along with a list of businesses that have billing and payroll systems similar to ours that could be helpful or used for billing purposes, vendor payment, and payroll, if needed.

The Emergency Response Plan is reviewed once a year, along with a tabletop exercise simulating some type of disaster. An employee from Ohio's Electric

Cooperatives facilitates this exercise that includes cooperative staff. Information in the plan is then updated and any new information concerning changes about the cooperative is included.

The purpose of this plan is to speed the cooperative's recovery from any disaster. Although the probability of occurrence is low, any incident could have a huge impact on day-to-day operations. Preparation for unforeseen events is another way your cooperative works behind the scenes to ensure continued service for our members, even in face of major obstacles.



Bill Swango
GENERAL MANAGER

**PLEASE
CALL IN
YOUR
OUTAGES**



**Do not use e-mail
or Facebook, as they are not
continuously monitored.**

If you experience an outage, please call the office at 937-544-2305 or 1-800-283-1846. If you post on Facebook, or e-mail your outage information, it could prolong the restoration time. E-mails and Facebook are not continuously monitored, especially in the evenings or on weekends.

Non-Discrimination Statement

Adams Rural Electric Cooperative, Inc. is an equal opportunity provider and employer.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call 866-632-9992. Submit your completed form or letter to USDA by:

- (1) Mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
- (2) Fax: (202) 690-7442; or
- (3) Email: program.intake@usda.gov.



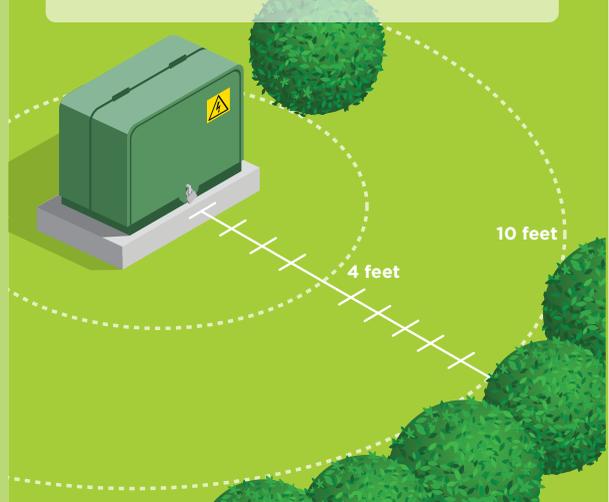
Avoid the Big Green Box

Please stay away from pad-mounted transformers (the big green box). While safe, they are not meant for touching, climbing, or playing. Pad-mounted transformers carry high voltages of electricity that serve many homes in our communities.

Never touch, climb, or play on pad-mounted transformers. Never put fingers, sticks, or other objects through cracks in the transformer.



Keep areas surrounding the pad-mounted transformer clear so that workers can safely maintain transformers as needed. Keep shrubs and structures at least 10 feet away from the transformer doors and 4 feet away from the sides.



Never dig near a pad-mounted transformer. They are surrounded by underground cables. Hitting the cable could result in electrical shock or disruption of service. Always dial 8-1-1 before you dig.



Report problems. If you notice anything amiss, like an unlocked transformer or one that has been damaged, please contact us immediately.





This-*n*-That

BY ALICE L. BAIRD

I am writing this at the end of April, but I am pretty confident that warm weather is finally here. We did so much complaining about the cold and snow this year that we should be embarrassed to complain about the heat; but, we will, because that's how we humans are. And that's okay!

Payment options

Adams REC provides several ways to pay your bill, including: online, by phone, direct payment from your bank (bank draft), by mail, in person at the office or in the drop box. You can pay at all branches of the First State Bank and at the National Bank in West Union. **Please remember that if you pay your bill at one of these banks, you must pay by the due date! Also, you must present the bill stub or the bank will not accept payment.** Contact the office if you are interested in direct payment from your bank account, or if you have other bill payment questions.

Remember that failure to receive your bill in no way relieves you, the member, from paying it. If you do not receive your bill, contact the office billing department before the due date so that another bill can be issued.

It is important to update

At various times and for various reasons, we at Adams Rural Electric may need to contact our members. The information that you provide is our source of contact. If that information is incorrect, for example your phone number has changed or you no longer use your Post Office box, etc., we have no way of knowing unless you make us aware of the change.

A correct phone number could be the means of avoiding disconnection of service. Throughout the year we attempt to call each consumer before disconnection. However, we can only use the number that is in the system for you, so if that number is not correct, we have no other recourse.

A correct address will help to ensure that you receive your bill. A forwarding address, if you move off Adams REC lines, will help to ensure that you receive your Final Bill, your Deposit and/or Membership Refund check, if applicable, as well as your Capital Credit checks when the time comes. 1220002301

There is a space on the front of your bill stub to note changes to your address and phone number. Just note the change and return it to the office. Or, call the office and ask for the Customer Service Department to make your changes (be prepared to confirm your identity if you call).

Reminders

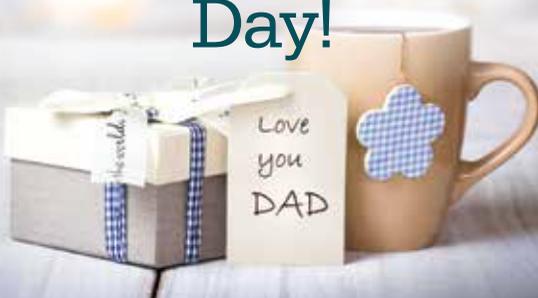
Happy Father's Day on June 17 to all of you fathers! If you are fortunate enough to have your father with you still, take time to honor him on this day and every day.

The 2018 Adams REC Annual Meeting is right around the corner. Mark your calendar for Aug. 25, at the Adams County Fairgrounds. Make plans to attend.

If you need information concerning the scholarship program, calendar of events, or if you have other questions or comments, please feel free to contact me at the office by phone at 937-544-2305 or e-mail at aliceb@adamsrec.com.

"Dads are most ordinary men turned by love into heroes, adventurers, story-tellers, and singers of song."
— Pam Brown

Happy Father's Day!



BILL PAY

Important Reminder

When sending in one payment for multiple accounts, please enclose all of the payment stubs. If you pay for several accounts with one check, but only send one account payment stub, the entire payment will go to that account.



ADAMS RURAL ELECTRIC COOPERATIVE LOCAL PAGES

Capital credits

Capital Credits refunded to the estates of Adams Rural Electric Co-op members for April 2018 totaled \$19,722.94. Estates paid in 2018 to date total \$46,645.19.

In case of the death of a member of Adams Rural Electric, contact Kimberly Smith or Alice Baird at 937-544-2305 or 1-800-283-1846.

CALENDAR OF EVENTS

June

- 9 Reptile Day** at Serpent Mound
- 16 Ohio River Sweep.** For more information, contact Whitney Lawhorn at 937-378-3431, ext. 104.
- 23 The Van-Dells** will perform at the Red Barn Convention Center. Dinner is at 5:30 p.m. Concert is at 7 p.m. Contact 1-800-823-9197 ext. 121.
- 23 Summer Solstice** at Serpent Mound.
- 24 45th Annual Rambling Relics of Southern Ohio** Country Run for Fun Car Show, Adams County Fairgrounds. Registration 8 a.m. to 1 p.m. Awards at 3:30 p.m. Contact Kenny McCann at 937-544-5266.

July

- 4 Fourth of July Lion's Club Parade** West Union. 9 a.m. line up. Parade starts at 10 a.m. next to Olde Wayside Inn.
- 8-14 127th Annual Adams County Fair** Adams County Fairgrounds in West Union. Contact Darlene Anderson at (937) 205-7141.
- 21 John Conlee** will perform at The Red Barn Convention Center. Dinner is at 5:30 p.m. Concert is at 7 p.m. Contact 1-800-823-9197 ext. 121.



ADAMS RURAL ELECTRIC
COOPERATIVE, INC.

Your Touchstone Energy® Cooperative

CONTACT

937-544-2305 | 1-800-283-1846
www.adamsrec.com

OFFICE

4800 St. Rte. 125
P.O. Box 247
West Union, OH 45693

OFFICE HOURS

Mon. – Fri., 7:30 a.m. – 4 p.m.

PAY YOUR BILL AT 1-800-809-6352

We provide three convenient ways to pay: online, by phone, or directly from your bank account. Failure to receive your bill in no way relieves you from paying it. If you don't receive your bill, contact the office before the due date and we'll issue another one.

BOARD OF TRUSTEES

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William Seaman
John Wickerham

Pay at these collection stations:
First State Bank — Georgetown, Hillsboro, Manchester, Peebles, Ripley, Seaman, West Union, and Winchester.
National Bank of Adams County — 218 N. Market St., West Union.

Erika Ackley
Alice Baird
Kacee Cox
Joan Drummond
Joyce Grooms
Treavor Hall
John Hayslip
David Henry
Steve Hoop
Jared Johnson
Dave Kirker
Chris Koenig
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Kristina Orr
John Polk
David Ralston
Joseph Scott
Kimberly Smith
Cody Spriggs
Paul Thompson
Gary Tolle
Mike Whitley

HIDDEN NUMBER BILL CREDIT

Find your account number in the Adams REC local pages (the four center pages of this magazine), then call our office, and you will receive a \$20 credit on your electric bill. You must call by the end of the month in which your account number appears. Your call affirms permission to publish your name as a winner in an upcoming issue of *Ohio Cooperative Living*.